

Terms and Conditions

Authority to Sign

The person (Party Leader) who signs the Booking Form certifies that he or she is authorized to agree to Booking Terms and Conditions on behalf of all persons included on the Booking Form. The signatory must be the Party Leader and must be 25 years old or over.

Reservation

Reservation Deposit of £ 200.00 is required with the completed Booking Form. Please post Booking Form and Reservation Deposit by mail today to confirm the Vacation Home requested. PLEASE DO NOT DELAY. Reservations will not be considered confirmed until receipt of the Reservation Deposit and Booking Form. The remaining balance is due eight weeks (56 days) prior the arrival date. If the full payment is not paid eight weeks prior arrival, we reserve the right to cancel the booking. The Reservation Deposit is non-refundable. Reservations made less than eight weeks prior the arrival, full payment must be paid upon reservation request. We reserve the right to cancel the booking if full payment is not received by the due date. Cancellation charges will apply as shown below. One month prior arrival, you will receive by E-mail or by mail Information & Directions of your Vacation Home containing address and phone number of the house, directions from the airport, Check-In and Check-Out procedures. All rates are inclusive of 13% Resort Tax. No refunds for delayed Check-In or early Check-Out. EARLY CHECK-IN and LATE CHECK-OUT under request only. If our agents Vacation A Way, Inc is able to accommodate the request, there will be a £ 30.00 fee.

Security Deposit

A refundable Security Deposit of £ 200.00 is required along with the final payment. The Security Deposit will be returned to you having left the property and contents in the same condition it was upon arrival within 30 days of your departure. If charges apply, it will be returned to you, less any charges due to loss or breakage of inventory items, damage to the property and/or its equipment. Any excess house cleaning, laundry in excess of 4 loads, will be charged an extra fee and deducted from the Security Deposit. It may also be retained should the key to the property not be safely returned.

In the unlikely event of repair or replacement cost over the Security Deposit, the Party Leader is responsible and will be notified for all additional costs. Please, let us know about any damage as soon as possible.

Just to let you know, our Agents Vacation A Way inc rent vacation homes to about 1,200 families a year who enjoy their Disney vacation without incidents.

Guest Information Book: Inside each Vacation Property, a **Guest Information Book** is available to provide advices and safety information. It is the responsibility of the Guests to ensure that they have read and understood the contents and advices given. If any questions, do not hesitate to contact Vacation A Way, Inc office as soon as possible. Vacation A Way, Inc will provide all necessary assistance to all guests at any time - telephone number and address below.

Cancellation

Written notice is required and the cancellation will be effective from the date it is received by ourselves

- 30 - 60 days prior arrival date - 50% of full payment
- Less than 30 days – No refund
- There is a £ 30.00 Cancellation/Administration Fee if you cancel anytime
- We highly recommend to buy "**TRAVEL INSURANCE** " by the time you book your Vacation Home.

Form of Payment

Payment is accepted in sterling by cheque or wire Transfer only – account details on request. Please write cheque payable to **Mr & Mrs R R Smart** with the completed Booking Form.

Bookings made less than eight weeks (60 days) prior arrival, full payment is required upon reservation by cheque or wire transfer only. Please forward payment to: **Mr & Mrs R R Smart, 6 Ancrum Bank, Dalkeith EH22 3AY, Scotland.**

Force Majeure

Should circumstances beyond our control and contemplation, in which the property may not be available for your booking, examples of these circumstances include but not limited to destruction of or severe damage of the property, war, hostilities, strikes or other industrial disputes, natural disasters, fire, acts of God, terrorist activities, technical problems with transportation, flight delays or cancellation, epidemics, weather conditions, government actions or other circumstances. Such circumstances are referred to as "Force Majeure". In the event of Force Majeure, we will do our best to make alternative arrangements for you where possible.

General Disclaimer

We will not accept responsibility whatsoever for death, personal injury, accidents, loss or damage to persons or personal belongings however caused. We can not accept responsibility for, and shall not be liable in respect of losses, damage or changes caused by events such as strikes, political unrest, hostilities, war or threat of war, industrial disputes, fire, flood, acts of God, technical/weather problems to transport, aircraft grounding, closure of airports or ports, weather conditions or any event beyond our control. We can not accept liability for accidents, injuries, illness, damage or loss of money, jewelry or other valuables cause to any person however sustained during the rental period.

Party Size – Maximum Occupancy: 8 – 10 Guests (Including adults, children, infants)

Everyone occupying the property must be listed on the Booking Form, this includes small children and any infant and only the persons shown on the Booking Form are permitted to stay in the property. This is Florida State Law and must be adhered to. Overcrowding or misrepresentation is cause for immediate eviction and forfeiture of all monies paid, including Security Deposit. Sub-letting is strictly prohibited and grounds for immediate eviction and forfeiture of all monies paid. The owners reserve the right to refuse admittance if this condition is not met. **NO PETS ALLOWED** in or at any of our properties. You will be requested to vacate premises without any refund if pets are brought. For the safety and comfort of all guests **SMOKING IS NOT PERMITTED IN THE HOUSE.** **The Security Deposit will be forfeit**

Parking Restrictions: Due to deed restrictions, parking areas are primarily for automobiles. No parking of Travel Trailers and RV's of any size, Boats, Jet Skis. This rule is strictly enforced by the Westridge Home Owners' Association. Violators will be towed at their expense.

Complaints

If there are any problems with your Vacation Home during the stay, the Party Leader must immediately inform Vacation A Way, Inc or the Property Manager. If the problem is not solved, the Party Leader must follow up the complaint in writing to Vacation A Way, Inc .

Lost Keys/Lockout

Lost keys should be reported to our office immediately. There will be a \$ 100.00 Service Fee if it is necessary for our staff to deliver a key to you. Any keys not returned upon departure will result in a \$ 100.00 charge which will be withheld from your Security Deposit.

Supplies for the stay

Your vacation home is Privately Owned and **Self Catering Accommodation.** It is the responsibility of the renters to obtain their own supplies and personal items.

Telephone Calls: Local calls are FREE. Please remember to bring/buy a Calling Card for Long Distance and/or International phone calls.

Housekeeping Policies

Your Vacation Home is professionally cleaned prior to your arrival and upon your departure. It is a "Self-Catering Accommodation". Should additional service be required due to negligence or abuse, there will be a minimum charge of \$100.00 against the Security Deposit. **Your vacation home is self-catering.** Should you desire any additional housekeeping services, please contact our Office as soon as possible. If an interruption of our housekeeping is caused by a guest checking-out after 10:00am check-out, an extra night will be assessed against the Security Deposit.

Pool Heat (non-refundable)

By Florida Law, Pool Heat should reach 82F temperature. During colder months the ability to maintain the pool at a certain temperature is not guaranteed, even with the pool heated. Just keep in mind: if the outside temperature drops below 50 degrees or there is a change in the daytime to night time temperature of 20 degrees or more, any pool heat might not work its full capacity. Pool Heat is not refundable. Our advice is to put the pool cover on every night.

PLEASE FOLLOW CHECK-OUT PROCEDURES

Check-In: 04:00 p.m.

Check-Out: 10:00 a.m.



QUESTIONS: Please, do not hesitate to contact Roy or Lesley Smart On 0131 663 2192 (day) or 0131 654 2291 (eve).

I have read the **Terms and Conditions of Booking**. I confirm that signature of this Booking Form constitutes acceptance of these terms and conditions by me, and all the members of my party. I enclose a cheque for £ _____ being the Reservation Deposit due, and confirm that the Full Balance Due, including the Security Deposit, will be paid eight weeks prior my arrival.

Party leader signature: _____

Print: _____

For your information the Management Agents are :

**Vacation A Way inc
113 Menlo Park Avenue
Davenport
FL 33897
USA**